

How to support teenage mental health



Mental health conditions in teens are more than just age-related angst. They are real, common, and treatable. The Centers for Disease Control and Prevention's *Youth Risk Study 2011–2021* has revealed a significant increase in the rates of teen anxiety, depression, and suicide.* That's why it's vital to support teenagers' mental health and know the early warning signs of self-harm.

What could cause poor mental health in teens

From the age of 10 to 20, many things shape mental health, including:

- Demands of school, sports, and work
- Family conflicts and changes
- · Gender identity
- · Lack of sleep
- Peer pressure and changes in relationships
- · Social media use

Take the threat of suicide seriously

If you or someone you know is in crisis or has suicidal thoughts, seek help right away. Call **988** to reach the 24/7 National Suicide Prevention Lifeline or chat with them at 988lifeline.org. If it's an emergency, call 911 or go to your nearest emergency room.

Signs and symptoms of mental health issues in teens

If you're around teens, be aware of:

- Changes in eating, exercise habits, or sleep.
- Isolation from friends or withdrawal from activities.
- Negative comments about themselves.
- Prolonged mood changes, such as persistent sadness, anger, or anxiety.
- Talk of hurting themselves or feeling hopeless, trapped, or in pain.
- Use of alcohol or drugs.



How you can support a teen's mental health

Teens want to know someone cares for them. Part of caring includes setting limits. When giving support, it's important to:

- Accept them for who they are, encourage them to talk openly, and listen without judging.
- Encourage them to be involved in school, sports, or other activities, but don't pressure them to achieve.
- Let them work through smaller issues and negative feelings to build coping methods.
- Make sure they're getting enough sleep and keep phones out of bedrooms at night.
- Talk with them about what they see on social media. Set time limits, especially for younger teens.

What to do when someone needs help

If a friend or family member is showing signs of a mental health issue:

- Schedule a visit with their regular doctor.
- Encourage them to meet with a counselor at school or talk with a therapist by video or text using our SydneySM Health mobile app.
- Talk to a nurse for guidance 24/7 by calling the NurseLine at the number on your health plan ID card.
- Check if your health plan or employer has an Employee Assistance Program (EAP) for mental health resources.
- Minimize access to means of self-harm, such as firearms, prescription medicines, and sharp objects like razors or knives.



Finding help

Talking with a doctor or therapist can help. To find a care provider in your plan's network, use the Find Care feature on our Sydney Health mobile app or at **anthem.com/find-care**.

Sources

American Foundation for Suicide Prevention: Risk factors, protective factors, and warning signs (accessed July 2023); afsp.org.
Centers for Disease Control and Prevention: Adolescent and School Health, Mental Health (accessed July 2023); cdc.gov.
U.S. Department of Health and Human Services, Office of the U.S. Surgeon General: Youth Mental Health (accessed July 2023); hhs.gov
World Health Organization: Mental health of adolescents (accessed July 2023); who.int.

* Centers for Disease Control and Prevention: Youth Risk Behavior Report 2011–2021 (accessed July 2023): cdc.gov

Online counseling is not appropriate for all kinds of problems. If you are in crisis or have suicidal thoughts, it's important that you seek help immediately. Please call 988 (National Suicide Prevention Lifeline) and ask for help. If your issue is an emergency, call 911 or go to your nearest emeraency room.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. Copies of Colorado network access plans are available on request from member services or can be obtained by going to anthem.com/co/networkaccess. In Connecticut: Anthem Health Plans, Inc. In Indiano: Anthem Health Plans, Inc. In Indiano: Anthem Health Plans of Maine, Inc. In Missouri, inc. RIT and certain affiliates only Right-HoliCE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates only Right-HoliCE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates only Right-HoliCE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates only right-leaf administrative services for self-funded plans and do not underwrite benefits. In Newada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., doa HMO Nevado. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. In Holice Service, Inc., and Underwritten by Matthew Thornton Health Plan, Inc. In 17 southeastern counties of New York: Anthem Health Health-hoice Assurance, Inc., and Anthem Health Plans, Inc. In 17 southeastern counties of New York anthem Health Plans of New Hampshire; Inc. and anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield His Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and Indemnity policies and underwrites the out of network benefits in POS policies offered by Compacare Health Services Insurance Corporation (Compacare) or Wisconsin Collaborative Insurance Corporation (WCIC). Compacare underwrites or administers HMO or POS policies. Independent Licens